Cancellation Policy

Appointment Cancellation Fee

A 50% cancellation fee of the original appointment value will be charged for invalid cancellations.

No fee will be charged for cancellations that our outside account preferences.

Valid cancellation reasons:

- Appointment is outside selected project types
- Appointment is scheduled outside service coverage area
- Appointment is scheduled outside calendar availability

Avoiding Cancellation Fees

To prevent fees from being incurred, please review your account to ensure that your service coverage area, availability, and service project types are up to date and correct.

Review and Update Your Account

To prevent fees from being incurred, please review your account to ensure that your service coverage area, availability, and service project types are up to date and correct.

- Service Coverage Area: Make sure your service coverage area is accurate.
- Availability: Keep your availability current.
- Service Project Types: Verify that the types of services you offer are correctly listed.